

ThyssenKrupp Elevator



As part of the continuing effort to utilize buying power to secure committed suppliers who will help reduce costs while providing excellent personalized service, we have identified ThyssenKrupp Elevator Corporation as a preferred vendor for elevator service and sales.

ThyssenKrupp Elevator's goal is to provide the Diocese of Rockville Centre and all the parishes and schools within the diocese with quality elevator service at discounted preferred customer pricing.

What Services do they supply?

The preferred customer discounted pricing will apply to all services offered by ThyssenKrupp Elevator including:

- Preventative Maintenance service agreements
- Repairs
- Modernization of existing equipment
- Testing / inspections
- Violation removal
- New equipment installation

As a world wide industry leader ThyssenKrupp elevator can work on ALL manufacturers' elevator equipment. They also provide the same services for wheelchair lifts, stair climbers and LULA Lifts.

How do we get started with ThyssenKrupp Elevator?

Please contact one of the individuals listed below by phone or email. They will make an appointment with you to perform a site visit to survey the equipment. ThyssenKrupp will then perform a proposal presentation based on the services you requested and their elevator expertise. All pricing will be based upon the preferred customer pricing. (see attached)

Diocese of Rockville center preferred pricing structure

Type of	Monthly Cost	Annual PM	Monthly Cost	Annual PM
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ThyssenKrupp Elevator Corporation
54-20 Broadway
Woodside, NY 11377
Telephone: 718-806-3046
Fax: 718-729-7670
E-mail: bruce.anderson@thyssenkrupp.com
Internet: www.thyssenkruppelevator.com

Coverage	for Traction Elevators	visits	for Hydraulic Elevators	visits
Bronze	\$70.00 / month	4	\$60.00 / Month	4
Gold	\$190.00 / month	6	\$160.00 / month	6
Platinum	\$220.00 / month	9	\$190.00 / month	8
Platinum premier	\$250.00 / month	12	\$220.00 / Month	12

Scope of Coverage for “Bronze” level agreement

- The Bronze Maintenance Agreement is a preventative Maintenance type contract may also be called an “Oil and Grease” contract
- This contract can be customized for the number of visits for each location based upon usage, equipment age and equipment Type.
- Included in the Bronze agreement will be preventative maintenance usually four times per year and our Sound Net Monitoring where elevator phones are installed.
- ThyssenKrupp elevator will respond to elevator service calls at your request. All called will be billed at our agreed to rates.
- ThyssenKrupp Elevator will let you know if any special work is need via a written proposal.

Scope of Coverage for “Gold” level agreement

- Preventative maintenance
- Replacement parts (accept those excluded in contract)
- Callback service during the regular work hours
 - Afterhours callback service will be billed at the full overtime rate.
- Test and inspections that are required by code at the time of signing
- Vista Remote Monitoring
- Allows us to monitor the current status of the elevator and the elevator will alert us in the event of a failure. This is available on most newer elevators.
- View system
- The view system will allow access to authorized users to view all service and repair tickets for their location over the internet.
- Sound Net Emergency Communications
- This system allows TKE the ability to monitor the elevator telephone. Should the emergency call button on the phone be activated it will ring to our emergency response call center. They will be able to identify the building address and elevator number without the person having to say a word.
- Sound Net will dispatch our mechanic and call your emergency contacts and the police or fire department if necessary.

Scope of coverage for “Platinum” level agreement

August 17, 2010~~August 16, 2010~~

- Includes all of the coverage as the Gold Agreement except afterhours calls will be billed the premium portion only.

Scope of coverage for “Platinum Premier” level agreement

- Maintenance will be performed on a monthly basis.
- Callback service is included 24/7 at no additional cost to the Diocese.

Any agreement with ThyssenKrupp that may be considered should be thoroughly reviewed prior to execution.

ThyssenKrupp Elevator Service Team Contact Information

Mr. Bruce Anderson Service Sales Manager	Phone: 718-806-3046	Email: bruce.anderson@thyssenkrupp.com
Ms. Keri Dugan Sales Representative	Phone 631-491-3111	Email: keri.dugan@thyssenkrupp.com
Mr. Dan Fowler Operations Manager	Phone 718-806-3087	Email: danny.fowler@thyssenkrupp.com