



**Office of Human Resources**

P.O. Box 9023, Rockville Centre, N.Y. 11571-9023

Tel: 516-678-5800 • Fax: 516-678-9566 • [www.drvc.org/hr](http://www.drvc.org/hr)

## **Benefit Solution Center**

Calls regarding Health & Welfare and Pension benefits should be made directly to our Benefit Solution Center. Your call will be tracked and responded to in the order in which it was received. Trained multi-language representatives can answer your questions.

**(888) 514-0981**

**Press 1**

To Enroll

To Make Changes to Your Enrollment

Questions Regarding Your Benefit Plans and Eligibility

**Press 2**

For Empire BCBS Information Regarding Medical Coverage

**Press 3**

For Cigna Information Regarding Dental Coverage

**Press 4**

Prudential Life Insurance, STD, LTD or NY Paid Family Leave Claims

**Press 5**

Pension or 403(b) Questions

Or call our Call Center at (833) 377-7572

**Press 6**

AFLAC Cancer Care

Remember you can also visit the website at <https://my.adp.com> to check or change your dependents, beneficiaries, and elections.

If you or one of your dependents experience a life event – such as birth or adoption of a child, you marry, divorce or legally separate, change in dependents eligibility (age, status, employment, death) or a change in your spouse's employment that affects benefit coverage for you, your spouse or your child, **you must make any benefit changes within 30 days of the event.**